MisinterpretED: Language Barriers in the ED

* Language discordant care is associated with worse patient outcomes
* Ad-hoc translation in the ED associated with worse patient satisfaction, increased translation errors, and potentially lower resource utilization
* No current evidence linking translation modality with morbidity/mortality in the ED setting
* Legal requirement to provide French and American Sign Language in patient encounters
* Legal requirement to obtain \*informed consent\* in the patient’s native language where possible
* Developments in Natural Language Processing may bring validated apps to the frontline of healthcare.
* Virtual Interpreter on wheels greatly improves our access to professional interpretation